

EDUCATION SECTOR.



Capability Statement



PROVIDING THE PREMIER SERVICE

Scarcity in teaching staff and the investments made in training and skills development mean that the retention and well being of key staff is an increasingly important issue for the education sector.

Musculoskeletal issues in the workplace can lead to weeks of avoidable down time, and expensive supply teachers. AssessRite is designed to mitigate against this possibility while ensuring compliance with display screen equipment regulations.

Posturite is the UK's premier independent provider of integrated health, safety and wellbeing solutions for the classroom, the staff room and the school office.

We provide software and training through our WorkRite division. Our stunningly creative, highly interactive and commercially prudent e-learning courses are used by thousands of educators and support staff across the country.

SOFTWARE DESIGNED JUST FOR YOU

Whether it's educating staff around equality and diversity in the workplace, dealing with conflict resolution or fire safety, Posturite have a package aimed at the needs of the education sector. But there may be occasions when something special is required. If that's the case, we can work with you to develop a bespoke approach to particular learning challenges

We understand the unique needs of the UK's education sector because we have worked with many leading universities, colleges and schools.



Queen Margaret University



ON COURSE FOR SUCCESS

It's important for universities, colleges and schools to comply with legislation and to improve the productivity of their professional and support staff. Our WorkRite software can successfully deliver both those aims.



PREVENT DISCRIMINATION

Our Equality & Diversity e-learning course will help staff understand who is protected from discrimination and the types of discrimination covered – critical when interacting with a huge range of students, staff and members of the public.



DEAL WITH CONFLICT

Helping teachers, lecturers and other staff understand how to deal with conflict puts them in a good position to de-escalate and retain control of a potentially dangerous situation.



SCIENCE DANGERS

While science academics understand the dangers of the materials they're dealing with, support staff can also be exposed. We have helped hundreds to comply with COSHH (Control of Substances Hazardous to Health 2002).



ACCIDENT MANAGEMENT

Our Accident Management System helps you track accidents on campus and fulfil your obligations under the RIDDOR regulations.

SPORTS SAFETY

Sports departments often use heavy equipment. Staff flexibility means it's not always the expert that is exposed manual handling risks. HandleRite places you in a proactive position, ensuring all staff have a good understanding of the basics

20+ COURSES

We have more than 20 e-learning courses for educators, educational administrators, managers and students, covering everything from fire safety and home working to stress awareness and personal travel safety.

WHY CHOOSE WORKRITE?

KEEPING YOU ON TOP OF TECHNOLOGY

Technology has revolutionised the classroom in the past 20 years. Now laptops, computers and tablets are used by both staff and students in class and at home.

This can leave everyone exposed to the risks of both RSI (repetitive strain injury) and the improper use of the equipment.

Our bespoke e-learning software AssessRite is the perfect way to stop any risk and ensure full compliance with Display Screen Equipment (DSE) regulations

- Guidance for working on tablets and smartphones can be included where appropriate
- Courses are optimised to the users' devices

HIDDEN HAZARDS

Chemicals in the science lab, heavy equipment in the gym and engineering machinery and materials mean both staff and students can be exposed to high levels of physical risk. WorkRite has e-learning courses covering a wide range of issues, from manual handling, fire safety and COSHH.

CULTURAL SENSITIVITY

Staff and students come from all over the world to work and learn in the UK. WorkRite's Equality and Diversity e-learning course tackles issues such as diversity in the work place, The Equality Act 2010, types of discrimination and employers' responsibilities.

ADDED VALUE FOR STUDENTS

Colleges and universities are constantly challenged to attract students in an increasingly competitive market.

Students have a keen eye for 'value add' and are cross comparing the benefits of different establishments before committing their funds.

Many of WorkRite's e-learning courses, such as Manual Handling and Personal Travel Safety, can be as useful for students as they are for staff – and their introduction provides a clear added value to their educational experience.



E-learning is now the method of choice for most organisations to deliver essential health and safety training to their staff.

ASSESSRITE

Our flagship **Display Screen Equipment (DSE)** course, an essential course for all workplaces.

CORPORATE OVERVIEW

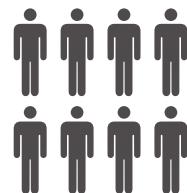
WorkRite is the software and training division of Posturite, the UK's leading provider of ergonomic products and services. It is a primary objective of Posturite to provide consistent products in conformance with all quality management systems, along with contractual, customer and regulatory requirements.



£18.9M
TURNOVER - 2014



APPROX **60%**
UK ERGONOMIC MARKET



160 +
UK STAFF



75+
DSE QUALIFIED, REGIONAL
ACCOUNT MANAGERS



5 DAY
MAXIMUM WAIT FOR ON SITE
ERGONOMIC ASSESSMENTS



MANAGED
BY OUR DEDICATED WORKRITE
SUPPORT TEAM

Case study: UNIVERSITY OF BRADFORD



- “** WorkRite enabled the University to roll out DSE training and assessments to 1700 staff very quickly and with minimal administrative input

Michelle Walker, Health and Safety Adviser

ABOUT UNIVERSITY OF BRADFORD

The University of Bradford has almost 50 years of academic excellence under its belt and it's the first university to offer part-time degree courses outside of London.

Employing around 3,000 staff, the university currently holds the Investors in People award and frequently offer new opportunities for staff development.

WHAT THEY REQUIRED

The University of Bradford were looking for a cost-effective, cohesive solution for providing DSE training to 1,700 of their staff. They needed a DSE course from a reliable provider who could ensure their high standard of staff training and compliance with DSE regulations was met in all of their offices on campus.

WHAT WE DID

Our flagship DSE course, AssessRite, was the perfect off the shelf solution for the university's requirements. We provided them with the DSE package for their 1,700 users.

AssessRite allowed the university to train all of their staff to an exceptional standard with exceptional ease. The cost effective solution was ideal for ensuring that the University of Bradford was providing an easy-to-follow training and assessment solution for their staff.

WHAT THEY SAID

The AssessRite course enabled the University to roll out DSE training and assessments to 1700 staff very quickly and with minimal administrative input. The system was generally very well received and we currently have a 66% completion rate.

The reporting tools mean that we can pinpoint exactly who has and who hasn't completed the training and assessment, plus the automatic email reminders reduce the need for staff input when chasing those who haven't completed.

Using the reports produced, we have been able to identify employees with specific issues and have been able to address these quickly. We have found the system to be adaptable to our needs, user friendly for our employees and easy to use for administrators.

HOW WE ADDED VALUE

- Consistent training for all staff
- An instant increase in the DSE training completion rate to 66%
- The system allows the university to focus on the speedy identification and intervention of employees with specific issues



Case study: QUEEN MARGARET UNIVERSITY



Queen Margaret University
EDINBURGH

“ The software was completely user friendly and met all of our needs

Les Allan, Head of Health & Safety

ABOUT QUEEN MARGARET

Queen Margaret University, based in Edinburgh, is widely recognised for its expertise in health and rehabilitation, sustainable business, creativity and culture.

Founded in 1875, the institution is home to over 6,000 students and employs 474 staff across the campus.

WHAT THEY REQUIRED

Queen Margaret University were looking for a cost-effective solution to their training requirements.

They estimated that it would cost £140 per person to train each individual in three subjects if delivered in a classroom environment.

This cost was unrealistic and with staff costs making up 60% of the institutions expenditure, it was important to ensure that the solution we provided was simpler, easily implemented and at a fraction of the price of face to face training.

WHAT WE DID

We provided Queen Margaret University with a whole suite of courses to meet their training requirements:

- DSE for office & homeworkers
- Control of substances hazardous to health
- Stress awareness
- Fire Safety Awareness
- Manual handling for the office
- Mobile and Remote Workers
- Office Health & Safety Awareness
- Office Health & Safety Awareness for line managers

WorkRite software enabled the university to ensure that all their staff had a basic knowledge of their chosen topics and kept them up to date and compliant with the relevant regulations.

WHAT THEY SAID

“The software was completely user friendly and met all of our needs in ensuring compliance with the relevant statutory requirements.

“Delivery and management of this training in a virtual environment is truly efficient and very cost effective.”

HOW WE ADDED VALUE

Using WorkRite e-learning courses cost the university just £13.50 per person, leaving them with a projected saving of over £69,500 in the first two years alone.



WorkRite®

workrite.co.uk
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Case study: NEWCASTLE COLLEGE



“ We have been able to manage the never ending task of DSE assessment with a sound efficient and sustainable solution

Karl Lothian, Health & Safety

ABOUT NEWCASTLE COLLEGE

Newcastle College's origins stem from 1894 when Rutherford Memorial College was established at Rye Hill. Over the years the college has expanded to nine other satellite sites across Newcastle, Gateshead and North Tyneside.

Their sites are home to various organisations and together they make up a diverse market offering ranging from training centres to aviation academies, with over 1,500 office-based staff in total.

WHAT THEY REQUIRED

Newcastle College were looking for a cost-effective, cohesive solution for providing DSE training to all of their staff across each site.

They needed a DSE course from a trusted provider that could ensure their compliance with regulations and that the standard of staff training was met in all of their various offices.

WHAT WE DID

Our flagship DSE course, AssessRite, was the perfect match for the university's requirements. We provided them with the DSE package for their 1,500 users and give them ongoing support with our managed service solution.

With the addition of managed service, we enabled Newcastle College to provide reactive face-to-face assessments - with the support of Posturite's expert DSE assessors - off the back of any issues raised by staff using AssessRite to complete DSE assessments.

WHAT THEY SAID

“Through adoption of the AssessRite package we have been able to manage the never ending task of DSE assessments with a sound, efficient and sustainable solution.

“The managed service has enabled us, through exemplary support, to meet the needs of management and staff through practical solutions. Everything is covered, from expert assessments with guidance and advice for our staff to the provision of effective ergonomic products.”

HOW WE ADDED VALUE

Posturite's complete service means that we can handle every part of the process.

Any recommendations made during assessments are passed back to the college to approve the purchase of new products.



Case study: THE UNIVERSITY OF WINCHESTER



“ Since using AssessRite, we've found keeping on top of DSE assessments so much simpler and much less time consuming.

Mary Edwards, Health & Safety Manager

ABOUT THE UNIVERSITY OF WINCHESTER

The University of Winchester has been providing higher education for over 175 years.

The University is a values-driven organisation supporting and encouraging the wellbeing of their staff and students.

With over 600 staff on campus, the University has been using WorkRite's flagship AssessRite online DSE training and assessment package since 2008 and over the years have expanded their selection of courses to include FireRite, Manual Handling, Asbestos Awareness and AMS (Accident Management System).

WHAT WE DID

We had an existing relationship with The University of Winchester providing face-to-face DSE assessments in 2007. When face-to-face assessments became too time consuming, we offered our AssessRite online DSE training and assessment package and the University has been using it ever since.

After seeing the positive impact AssessRite had on ensuring that they kept in line with legislation, Winchester University chose to add FireRite to their course selection. Our ever-expanding course library gave The University of Winchester the opportunity to make a lot of tasks easier and soon they added Asbestos Awareness and Manual Handling as well.

We also provided our Accident Management System, enabling the University to log accidents and incidents with a structured and reportable method for investigation and action planning.

WHAT THEY SAID

“Since using AssessRite, we've found keeping on top of DSE assessments so much simpler and

much less time consuming. After receiving such fantastic results with this course, taking on the other courses was just a natural progression. We're using Asbestos Awareness, FireRite, Manual Handling and AMS for our accident management and it's never been easier. WorkRite's customer service is excellent, we'd recommend them to anyone.”

HOW WE ADDED VALUE

By assessing the needs of the University, we were able to recommend relevant courses to ensure that their staff were trained quickly and easily in these aspects of safety on campus.

- Practically eliminated exposure to noncompliance of DSE regulations
- Cut time spent on DSE assessments in half
- A cost effective way to increase staff understanding of H&S issues in the workplace and consequent reduction to the risk of injury



WorkRite®

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Case study: HERIOT-WATT



“ We are very happy with the ongoing support service and would gladly provide recommendations to anyone who is considering use of their products

Les Allan, Head of Health & Safety Services

ABOUT HERIOT-WATT

Heriot-Watt University is one of the UK's leading universities for business and industry with a reputation for innovative education, enterprise and leading research. They currently have three campuses in the UK, one in Dubai and one in Malaysia.

WHAT THEY REQUIRED

The University have been a WorkRite customer since 2009. In this time their health and safety structures been revitalised and in 2012 they re-released all of the courses on their system in order to ensure compliance across all sites.

WHAT WE DID

In addition to the courses on Stress, Fire and general health & safety, their DSE assessment is set up so that the end users can resolve more than 90% of workstation issues themselves. This, coupled with the fact they achieved more than 93% completion within 8 weeks of roll-out is testament to their utilisation of the benefits the WorkRite tool offers.

WHAT THEY SAID

“We have found that the WorkRite software is efficient and effective, with the generation of management information easily managed.

“An e-learning platform for delivery of our basic health and safety training over multiple sites was essential; the WorkRite software enabled us to achieve that cost effectively. We are very happy with the ongoing support service and would gladly provide recommendations to anyone who is considering use of their products.”

HOW WE ADDED VALUE

Since the re-release of WorkRite, we have developed a bespoke course for the University covering the induction of contractors who come on to their site. This course enables the University to ensure a consistent level of training is communicated to these individuals and their understanding of this information is recorded.

We are also working with Heriot-Watt to develop other bespoke courses.



Case study: KING'S COLLEGE LONDON



“ WorkRite’s online management system will also provide us with a lot of useful data and allow us to follow-up on any actions it identifies as being required.

Saccha Johnson, Health and Safety Officer

ABOUT KING'S COLLEGE LONDON

King's College London (KCL) is one of the oldest universities in the UK. Founded in 1828, it's ranked in the top 20 of the world's universities and is using WorkRite's suite of e-learning courses to provide its 6,500 staff with core knowledge in a range of subjects.

WHAT THEY REQUIRED

KCL needed a variety of courses to be made available to various staff across five different campuses. They also wanted to be able to make a contribution to the content of the courses, allowing them to tailor the course matrix to their particular requirements.

WHAT WE DID

King's College London selected eight courses from our ever-expanding library and had their health and safety team contribute heavily to the production of the courses, giving them a completely bespoke solution for all of their health and safety requirements.

THEIR COURSES

AssessRite (DSE training and assessment); Office Health and Safety Awareness for Line Managers (risk management); FireRite (fire safety awareness); Environmental Awareness; FeelRite (stress awareness); Asbestos Awareness; CoSHH (Control of Substances Hazardous to Health); and Data Protection.

Each of the courses has been specially adapted to meet the university's requirements.

WHAT THEY SAID

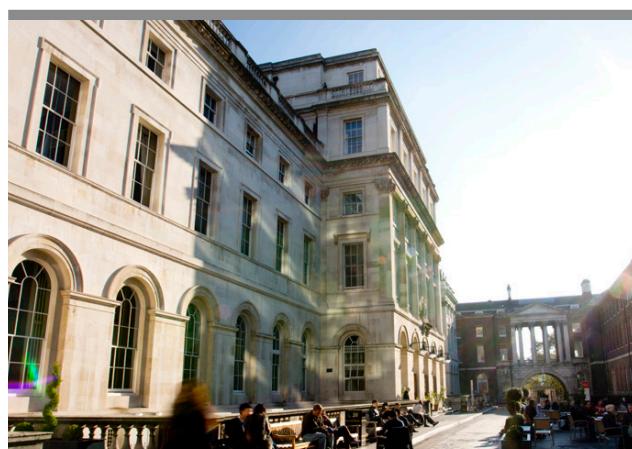
“We have worked with Posturite for some time

so we knew what to expect in terms of the service provided by WorkRite. We haven't been disappointed. They have responded very well to all of our requests and done whatever it takes to make sure everything is built and working to our satisfaction.

“We will continue to work with WorkRite to improve and develop the existing courses, perhaps with some additional interactivity, as well as to produce our further university-specific bespoke programs.”

HOW WE ADDED VALUE

Our intuitive course matrix selects the right courses for each individual, saving time and money for the university. The courses then provide staff with a basic understanding and knowledge of the relevant subjects so that they are better prepared for any further job, role or location-specific face-to-face training.



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